



**Broxtowe  
Borough  
COUNCIL**

**Broxtowe Borough Council  
Licensing Department  
Council Offices, Foster Avenue,  
Beeston, Nottingham NG9 1AB  
Tel: 0115 917 3241  
Fax: 0115 917 3131  
Email: [licensing@broxtowe.gov.uk](mailto:licensing@broxtowe.gov.uk)**

**Licensing Act 2003**

**Form of Representation/Objection by an Interested Party**

**Please be aware that this form may be viewed by the Applicant or by a representative of the Applicant. It may also be read out in public at the sub-committee hearing.**

As well as responsible authorities, any other person can play a role in a number of licensing processes under the 2003 Act. This includes any individual, body or business entitled to make representations to licensing authorities in relation to applications for the grant, variation, minor variation or review of premises licences and club premises certificates, regardless of their geographic proximity to the premises. In addition, these persons may themselves seek a review of a premises licence. Any representations made by these persons must be 'relevant', in that the representation relates to one or more of the licensing objectives. It must also not be considered by the licensing authority to be frivolous or vexatious. In the case of applications for reviews, there is an additional requirement that the grounds for the review should not be considered by the licensing authority to be repetitious.

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Please indicate in which capacity you are making this representation by ticking a box below:

A person affected by the premises	<input type="checkbox"/> Y
A body representing a person affected by the premises	<input type="checkbox"/>
A person involved in a business affected by the premises	<input type="checkbox"/>
A body representing a business affected by the premises	<input type="checkbox"/>

Representations are only relevant to an application if they relate to at least one of the four **Licensing Objectives** listed below:

- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**
- 3. Prevention of Public Nuisance**
- 4. The Protection of Children from Harm**

Representations may be made at any time during a period of 28 consecutive days starting on the day after the application was given to the Licensing Authority.

In the case of a closure order issued by the Police, representations may be made during the seven days that follow relevant notice being given to the Local Authority by the Magistrates Court, starting on the day after the day the notice was received.

Please enter contact details of interested party below:

Name:		
Address:		
Postcode:		
Tel:		
Email:		

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	MeiMei Huang
Address of Premises:	Queens Head Public House, 34 Main Street Kimberley, NG16 2LL
Application Details:	The application to sell alcohol until midnight in the week and 2.30am on Saturday, the provision of live music, televised sport and late night refreshment in the above times.

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes. Please ensure you read the guidance document to help ensure that your representation/objection is relevant.

<b>The Prevention of Crime and Disorder</b>	y
<b>Public Safety</b>	y
<b>Prevention of Public Nuisance</b>	y
<b>The Protection of Children from Harm</b>	

Details of representation:

Once again I find myself objecting to yet another license application regarding the Queens Head. I previously made representation on my behalf and the behalf of a close family friend who resides upon James Street, a mere 1 minute up the road from the Queens Head.

Once again we are faced with an application that shows unreasonable and out of character closing times for the town of Kimberley. Once again we have an application from the family who have put nothing into practice from previous applications and have proven on multiple occasions that they shouldn't be running a public house.

I remind you that in the previous application and evidenced by those who were in the town centre at pub closing time, the Queens heads busiest time of trade was after midnight on weekends and after 11pm on weekdays when all other pubs and bars had closed. No one used the Queens Head before then due to its poor quality and facilities. They only used it as a last drink saloon once there was nowhere else to find a drink and they had become heavily intoxicated. I fear if this application is granted then again we will return to those habits.

This public house, it's late night customers and activities, it's landlords/staff have been a cause of much trouble in Kimberley all through Covid19 pandemic and before. The Police were almost religiously at this location every weekend.

As stated in my previous objections, I have no issue with the Queens Head opening on a realistic and appropriate timescale. The applicants in question should recognize that they have lots to prove to both relevant authorities and the community. Their application should reflect that.

I would again suggest that this application in it's current form be REFUSED.

The applicants should 1) look to close at 11pm every night for a 6 month period(minimum) to satisfy authorities that they can run a pub well. 2) employ an experienced manager to run the premise for them or to train them in the running of the pub.

If the applicants were to take on board feedback from all the local authorities and community and reflect this in an application then I may be able to support it. As it stands, Kimberley doesn't want or need a late night, badly run establishment causing nothing but trouble for residents, businesses and the town.

**Please continue on separate sheet if necessary**

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Please tick this box if you do not intend to attend or be represented at any hearing.

If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed: .....

PRINT NAME:.....

Date: .....25/04/2022

Please return this form to the following address:

**Broxtowe Borough Council  
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Public Protection Division  
Council Offices  
Foster Avenue  
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Nottinghamshire  
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For more information explaining how we protect and use your information please see our privacy policy at <https://www.broxtowe.gov.uk/about-the-council/communications-web-social-media/legal-privacy/>

**John Miley**

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**From:** [REDACTED]  
**Sent:** 15 April 2022 19:43  
**To:** licensing  
**Subject:** Objection to Renewed Licence for Queens Head in Kimberley

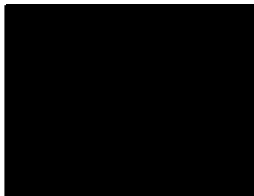
CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir or Madam

I'd like to object to the recent license request for the Queen's Head on Main Street in Kimberley.

I have no issue with the pub being re-opened under a suitable landlord. However, living on James Street we found ourselves in fear for weeks on Friday and Saturday nights when the pub was last open. The landlord appeared to have no clue how to keep the peace and had zero respect for local residents. Customers would leave the pub late at night heavily intoxicated, shouting, fighting, hitting cars and some would urinate in our car port. As far as we know the landlord took no action to prevent this. The idea they'll be allowed to serve again, until 2:30am, is very worrying to us.

Kind regards



11  
-5 MAY 2022  
727



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A body representing a person affected by the premises	<input type="checkbox"/>
A person involved in a business affected by the premises	<input type="checkbox"/>
A body representing a business affected by the premises	<input type="checkbox"/>

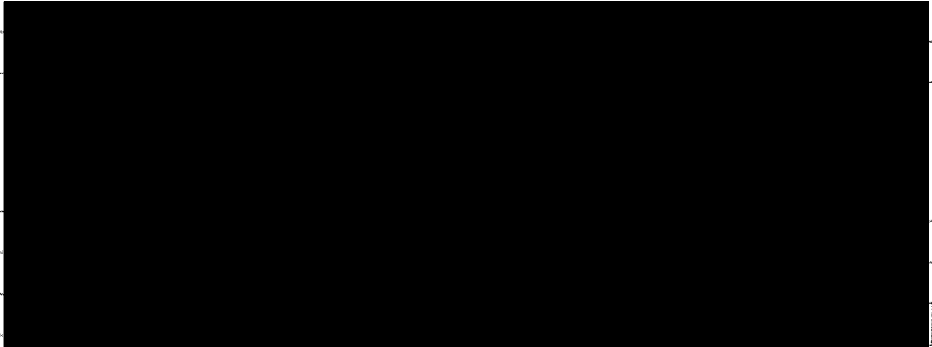
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2. Public Safety
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Please enter contact details of interested party below:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	QUEENS HEAD
Address of Premises:	main street Kumberley Nottingham
Application Details:	stop the pub getting a license



Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes. Please ensure you read the guidance document to help ensure that your representation/objection is relevant.

The Prevention of Crime and Disorder	<input checked="" type="checkbox"/>
Public Safety	<input checked="" type="checkbox"/>
Prevention of Public Nuisance	<input checked="" type="checkbox"/>
The Protection of Children from Harm	<input type="checkbox"/>

Details of representation:

When the pub was open every Fri + Sat night around 1+2am gangs would flood out of the pub, mainly drunk + drugged up. There would always be fighting on James St and main Street. I was forever ringing the Police to come out. One night there was around 20 outside our house, two youths were jumping on my car bonnet which is now dented. My neighbour was filming it. I do not want a repeat of this again.


Please continue on separate sheet if necessary

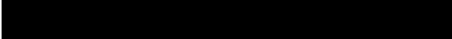
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Signed: ...  .....

PRINT NAME  .....

Date: ... 3.5.2022 .....

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A body representing a business affected by the premises	<input type="checkbox"/>

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Please enter contact details of interested party below:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	Kimberley Public
Address:	People who trade or live in Kimberley
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	
Address of Premises:	
Application Details:	

Please give details of your representation in the box below. Indicate which of the

Licensing Objectives your representation refers to by ticking the relevant boxes. Please ensure you read the guidance document to help ensure that your representation/objection is relevant.

<b>The Prevention of Crime and Disorder</b>	√
<b>Public Safety</b>	√
<b>Prevention of Public Nuisance</b>	√
<b>The Protection of Children from Harm</b>	

Details of representation:

At the last licensing meeting which I attended, the police and the environmental lady explained to the panel all the times they had been call out and the reasons for being called out. The panel then gave him the right of reply, he said that none of the comments were true, when asked if a license was granted what changes he would be making, he replied he wouldn't change anything.

The police and environmental lady both said they don't think he is a fit and proper person to hold a license.

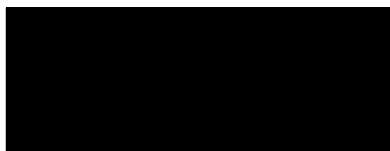
Kimberley Town Council are 100% behind the police's comments, the Council didn't just object to the late license they objected to him or anyone associated with him having any license at all.

I know he hasn't applied for the license in person this time, but in my opinion he will still oversee the running of the business.

The police said to me after the meeting that they would look into whoever applies for the license and if they have any link to him they would object to the application.

I hope Broxtowe Licensing review all the police and environmental reports on these premises, over the years he has held his license and reject this application.

Regards



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✓

Please tick this box if you do not intend to attend or be represented at any hearing.

✓

If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed: .....

PRINT NAME [REDACTED] .....

Date: ...20/04/22.....

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**John Miley**

---

**From:** [REDACTED]  
**Sent:** 15 April 2022 09:38  
**To:** licensing  
**Subject:** FW: Proposed licence for sale of alcohol at Queens Head main Street Kimberley.

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**From:** [REDACTED]  
**Sent:** 14 April 2022 16:49  
**To:** [REDACTED]  
**Subject:** Proposed licence for sale of alcohol at Queens Head main Street Kimberley.

Sent from Mail fl have just seen the application on a facebook posting.

I wish to make a strong objection to the grant of the licence under

The proposed times of opening.

[REDACTED]

Whenever very late night opening have been granted trouble and

Aggravation has ensued. (even with this same premises last time out)

I feel that normal opening hours is sufficient and I wish my objection to

The grant of the licence to be registered. Thank you.

[REDACTED]

or Windows





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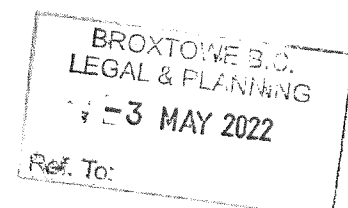
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Address:		
Postcode:		
Tel:		
Email:		

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	Meimei Huang
Address of Premises:	Queen's Head 34 Main Street Kimberley NG16 2LL
Application Details:	<p><b>Film, Indoor Sporting Events, Live and recorded music, performance of dance</b>  <b>Sun – Wed 10:00 – 00:00 Thurs 10:00 – 01:00 Fri – Sat 10:00 – 02:30</b></p> <p><b>Late Night Refreshment</b>  <b>Sun – Wed 23:00 – 00:00 Thurs 23:00 – 01:00 Fri – Sat 23:00 – 02:30</b></p>

	<p><b>Sale of Alcohol</b>  <b>Sun – Wed 10:00 – 00:00 Thurs 10:00 – 01:00 Fri – Sat</b>  <b>10:00 – 02:30</b></p> <p><b>Opening Hours</b>  <b>Sun – Wed 10:00 – 00:30 Thurs 10:00 – 01:00 Fri – Sat</b>  <b>10:00 – 02:30</b></p>
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Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes. Please ensure you read the guidance document to help ensure that your representation/objection is relevant.

<b>The Prevention of Crime and Disorder</b>	<b>X</b>
<b>Public Safety</b>	<b>X</b>
<b>Prevention of Public Nuisance</b>	<b>X</b>
<b>The Protection of Children from Harm</b>	<b>x</b>

Details of representation:  
This is an ongoing saga.  
The previous application was refused on many grounds and unless all the recommendations made by the Police, Environmental Health and the Licensing Department have been met this allocation has no validation.  
If. All recommendations have been met then the objection will be for any late license. Kimberley, is a small town (really a large village) and if a licence was granted then it must be that the premises stops selling alcohol by 2330 and the establishment closed by midnight. To allow this establishment a late license would encourage drinkers from other areas to come in to Kimberley to continue drinking.  
The last time this occurred, the Police had to pull resources from the Town Centre to deal with trouble.  
The residents of Victoria Street are extremely unhappy that this application has been made.  
We have a pub on each end of Victoria Street and because they abide by the rules and stop serving at a sensible time there is little, if any, inconvenience to the residents.  
To allow late night drinking would lead to noise nuisance well in to the early hours of the morning.

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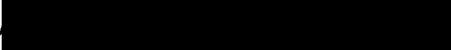
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x

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Signed: .....  .....

PRINT NAME .....  .....

Date: ..... 29/04/22 .....

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Please indicate in which capacity you are making this representation by ticking a box below:

A person affected by the premises	<input type="checkbox"/>
A body representing a person affected by the premises	<input type="checkbox"/>
A person involved in a business affected by the premises	<input type="checkbox"/>
A body representing a business affected by the premises	<input type="checkbox"/>

Representations are only relevant to an application if they relate to at least one of the four **Licensing Objectives** listed below:

- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**
- 3. Prevention of Public Nuisance**
- 4. The Protection of Children from Harm**

Representations may be made at any time during a period of 28 consecutive days starting on the day after the application was given to the Licensing Authority.

In the case of a closure order issued by the Police, representations may be made during the seven days that follow relevant notice being given to the Local Authority by the Magistrates Court, starting on the day after the day the notice was received.

Please enter contact details of interested party below:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	Meimei Huang
Address of Premises:	Queens Head 34 Main Street Kimberley Nottingham NG16 2LL
Application Details:	Premises Licence – in particular closing time

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes. Please ensure you read the guidance document to help ensure that your representation/objection is relevant.

<b>The Prevention of Crime and Disorder</b>	<input checked="" type="checkbox"/>
<b>Public Safety</b>	<input checked="" type="checkbox"/>
<b>Prevention of Public Nuisance</b>	<input checked="" type="checkbox"/>
<b>The Protection of Children from Harm</b>	<input type="checkbox"/>

Details of representation:

The Town Council wishes to object to the licence application on several grounds. The Council has concerns regarding the application for opening hours to be to 2.30 am. The Council's particular concerns are:

1. The proximity of the venue to James Street, Main Street, Victoria Street and Newdigate Street, which are residential streets. The sale of alcohol and the passage of people arriving and leaving the premises at times up to 2.30am would undoubtedly generate significant noise, as would the proposed live and recorded music. Residents would be adversely affected by this.
2. Past experience has shown that late-opening venues are likely to attract people who have left other venues and who will see this as a means of extending their drinking. In the past such people have come from both within and beyond Kimberley. Many local residents remember the withdrawal of public transport after 8:00pm at weekends because of violence towards bus drivers, which appeared to be related to customers of the former Dillinger's venue. When Dillinger's closed, the trouble ceased (although the loss of bus services continued for a very long time).
3. There is a potential for anti-social and criminal behaviour associated with late opening. Past problems associated with the Queens Head public house on the Main Street are a case in point.

Please continue on separate sheet if necessary



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Please tick this box if you consent to any notice of any hearing being sent to you to the e-mail address provided by you above (please note if any notice is sent to you by electronic means, you will also receive confirmation of the same in writing).



Please tick this box if you do not intend to attend or be represented at any hearing.



If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed: .....  .....

PRINT NAME

Date: 28th April 2022

Please return this form to the following address:

**Broxtowe Borough Council  
Licensing Section  
Public Protection Division  
Council Offices  
Foster Avenue  
Beeston  
Nottinghamshire  
NG9 1AB**

Telephone 0115 917 3496

Email: [licensing@broxtowe.gov.uk](mailto:licensing@broxtowe.gov.uk)

#### **PRIVACY NOTICE**

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**Broxtowe  
Borough  
COUNCIL**

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Fax: 0115 917 3131  
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### Licensing Act 2003

#### Form of Representation/Objection by an Interested Party

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Please indicate in which capacity you are making this representation by ticking a box below:

A person affected by the premises	<input type="checkbox"/>
A body representing a person affected by the premises	<input type="checkbox"/>
A person involved in a business affected by the premises	<input checked="" type="checkbox"/> x
A body representing a business affected by the premises	<input type="checkbox"/>

Representations are only relevant to an application if they relate to at least one of the four **Licensing Objectives** listed below:

- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**
- 3. Prevention of Public Nuisance**
- 4. The Protection of Children from Harm**

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Please enter contact details of interested party below:

Name:		
Address:		
Postcode:		
Tel:		
Email:		

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	Meimei Huang
Address of Premises:	Queens Head 34 Main Street Kimberley Nottingham NG16 2LL
Application Details:	Licensing Act 2003 Notice of Application for a premises licence

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes. Please ensure you read the guidance document to help ensure that your representation/objection is relevant.

<b>The Prevention of Crime and Disorder</b>	X
<b>Public Safety</b>	
<b>Prevention of Public Nuisance</b>	X
<b>The Protection of Children from Harm</b>	X

Details of representation:

I'm writing to provide a representation for the current application made by Meimei Huang for a premises license for The Queens Head, Main Street, Kimberley, Nottingham.

I'm the licensee for the The Gate Inn, Main Street, Kimberley, Nottingham as well as a resident of Kimberley and I have grave concerns around the granting of a premises licence for Queens Head. In the past when the Queens Head has been trading there has been many anti-social issues, including under age drinking and at times fighting both inside and outside of the premises. The licensee's didn't appear to have any control over the behavior of their customers or any policies or controls to monitor underage drinking or anti-social issues.

My pub is directly opposite the Queens Head and will be impacted by any anti-social issues arising at Queen's Head if a premises license was to be issued. Myself and other licensee's in Kimberley work tirelessly to act responsibly and ensure there are no anti-social issues arising from customers who visit our pubs. I myself close my doors at 11pm and employ door supervisors at weekends to ensure all our customers and the local community are safe and free from anti-social behaviors/issues.

I do not have confidence that the person(s) applying for the premises license for The Queen's Head will deal and control anti-social issues promptly and effectively, which will have consequences and impact my business and the local community. Therefore I fully object to the granting of a premises license.

**Please continue on separate sheet if necessary**

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Please tick this box if you do not intend to attend or be represented at any hearing.

If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed:



.....  
.....



Date: .....4<sup>th</sup>  
2022.....

May  
\*

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Licensing Section  
Public Protection Division  
Council Offices  
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Beeston**

**Nottinghamshire  
NG9 1AB**

**Telephone 0115 917 3496**

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**Licensing Act 2003**

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Whilst any of these persons may act in their own right, they may also request that a representative makes the representation to the licensing authority on their behalf. A representative may include a legal representative, a friend, a Member of Parliament or a local ward or parish councillor who can all act in such a capacity.

Please indicate in which capacity you are making this representation by ticking a box below:

**None – I am writing on behalf of the Notts Safeguarding Children Partnership under the Protection of Children from Harm objective.**

A person affected by the premises	<input type="checkbox"/>
A body representing a person affected by the premises	<input type="checkbox"/>
A person involved in a business affected by the premises	<input type="checkbox"/>
A body representing a business affected by the premises	<input type="checkbox"/>

Representations are only relevant to an application if they relate to at least one of the four **Licensing Objectives** listed below:

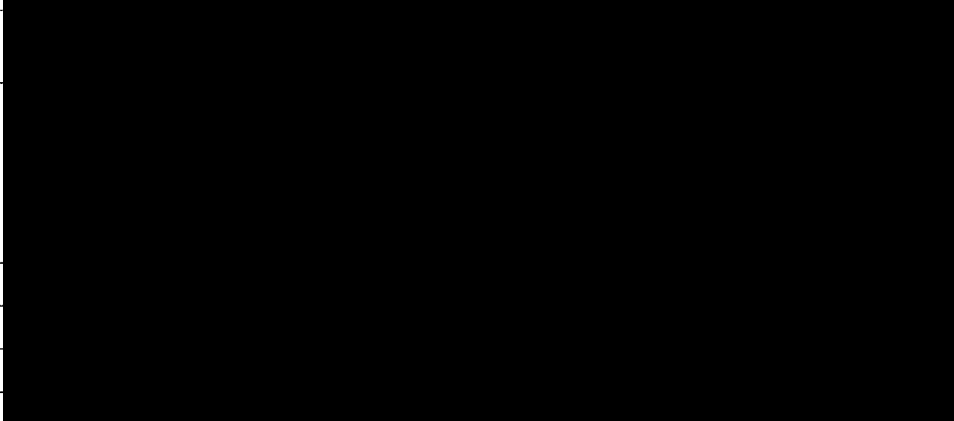
- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**

**3. Prevention of Public Nuisance**  
**4. The Protection of Children from Harm**

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Please enter contact details of interested party below:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	Mei Mei Huang
Address of Premises:	The Queen's Head, 34 Main Street, Kimberley, NG16 2LL
Application Details:	Sale and consumption of alcohol at ground floor and first floor. Sporting, music, recorded music, dancing at ground floor and first floor. 10 – 23:30 during the week and 10am – 2:30am at weekends.



--	--

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes. Please ensure you read the guidance document to help ensure that your representation/objection is relevant.

<b>The Prevention of Crime and Disorder</b>	<input type="checkbox"/>
<b>Public Safety</b>	<input type="checkbox"/>
<b>Prevention of Public Nuisance</b>	<input type="checkbox"/>
<b>The Protection of Children from Harm</b>	<input checked="" type="checkbox"/>

Details of representation:

From doing the standard check on the Nottinghamshire Children's Services computer system when this licensing application was received I can see that Mei Mei Huang has two female children [REDACTED] who live at the same address as the application is for [REDACTED]. From looking at the proposed plans it appears they are to extend the pub up onto the first floor, taking over what currently appears to be the family's sitting room. I am concerned that this will mean the children will no longer be living above the pub, but actually right next to it and that their home space will be limited to what seems to be small bedrooms and a small kitchen. My concern is therefore twofold:

The proposed license would potentially expose the children to harm as there will be intoxicated adults in what is currently their home environment until late in the week and the early hours of the morning at weekends. This will impact on them sleeping and could expose them to risk from inappropriate or abusive behaviour by customers who would only be a door away from them.

I am also concerned the proposed license may adversely affect the children's quality of life by significantly limiting their living space from how it is currently, and impact on their sleep and ability to move around safely in their own home.

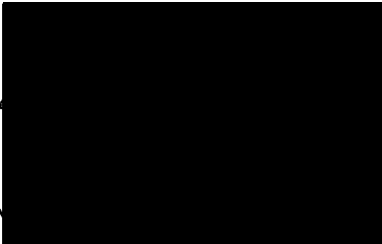
**Please continue on separate sheet if necessary**

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Please tick this box if you do not intend to attend or be represented at any hearing.

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Signed: 

PRINT NAME

Date: 06/04/2022

Please return this form to the following address:

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Public Protection Division  
Council Offices  
Foster Avenue  
Beeston  
Nottinghamshire  
NG9 1AB**

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**Notification to Licensing Authority of Representation under Licensing Act 2003**

1. Name of Responsible Authority making representation:

- a. Your name: **M Turner**  
[Deputy Head of Legal Service, East Midlands Legal Services Unit, for and on behalf of the Chief Constable]
- b. Your address: **Nottinghamshire Police Headquarters**  
**HQ (CJ) Liquor Licensing**  
**Mansfield Police Station**  
**Great Central Road**  
**Mansfield**  
**Nottinghamshire**  
**NG18 2HQ**
- c. Your phone number: **101 ext. 3101987**
- d. Your e-mail address: **Adrian.paling@notts.police.uk**  
[Contact at County licensing]

2. Please identify the application you wish to make a representation about.

a. Name and address of application premises:

**Queens Head**  
**34 Main Street**  
**Kimberley**  
**Nottinghamshire**  
**NG16 2LL**

b. Nature of application: **Application of a new Premises Licence**

3. Which of the licensing objectives does your representation relate to? Please delete as appropriate <sup>2</sup>.

- a. **The Prevention of Crime and Disorder.**
- b. **The Prevention of Public Safety**
- c. **The Prevention of Public Nuisance**
- d. **The Protection of Children from harm**

**Details of the representation(s)**

4. Please give details of your representation(s) including details as to why you feel the application would be unlikely to promote the objective(s) you have ticked above and including as much evidence as possible in support of your representation. Please continue on a separate sheet if necessary.

**The application is for a new premise licence at the Queens Head, 34 Main Street, Kimberley, Nottinghamshire. NG16 2LL.**

**The Queens Head is located within Kimberley Town Centre, which accommodates a number of other licensed premises in a small, concentrated area within the town. These premises cater for the consumption of alcohol, dancing, late night refreshment and hours open to the public.**

**The Queens Head is situated directly next to a public highway on Main Street with the junction of James Street, Kimberley, and directly opposite to other licensed premise, retail and residential properties.**

**Prior to revocation of the original premises licence at hearing dated 10 November 2020, The Queens Head became a known premise of late-night violence, disorder and anti-social behaviour resulting in police attendance and concerns from the community between June 2019 and September 2020. This included several reported breaches relating to COVID 19 regulations.**

**At this time the premise licence holder and designated premise supervisor was Juan Hua Chen, the only other member of staff supporting Mr Chen was his partner Mei Mei Huang. This new application is submitted by Mei Mei Huang as the applicant and proposed Premise Licence Holder.**

**Various meetings have been held prior to original revocation of the original premises licence between Mr Juan Hua Chen, Mei Mei Huang and Police Licensing, the Neighbourhood Policing Team, Broxtowe Borough Council Licensing and Environmental Health Departments. The purpose was to highlight areas of concern, discuss incidents that had occurred and offer solutions and support as a partnership approach.**

**Mr Juan Hua Chen and Ms Mei Mei Huang clearly took no notice of advice given, or of COVID 19 guidance, and did not exercise or enforce any social distancing within the establishment. This was very concerning to Nottinghamshire Police and Broxtowe Borough Council, and as a result this was addressed numerous times by Environmental Health and the Police. Non-compliance was witnessed during visits and seen on CCTV footage.**

**There have been complaints by local residents who have called the Police due to being disturbed by various issues, including disorderly behaviour, anti-social behaviour noise and underage drinking.**

**The majority of these incidents occurred during the early hours of the morning on either a Friday or Saturday between midnight and 02:30hrs.**

**Despite numerous attempts to work with Mr Juan Hua Chen and encouraged him to uphold the licensing objectives, attempts failed due to him not willing to work in partnership with the Police and Broxtowe Borough Council Licensing and Environmental Health.**

**As a result of this Nottinghamshire Police applied to review the premises licence under Section 51 of the Licensing Act 2003 and an on-line licensing hearing took place on 10<sup>th</sup> November 2020. A unanimous decision was made by the Hearing Panel to revoke the premise licence in its entirety.**

The Queens Head then submitted a new premise licence application on 01 September 2021, with Ms Mei Mei Huang as the Premise Licence Holder. Following a hearing on 02 November 2021, the application was rejected in its entirety. The Hearing Panel were not satisfied that Ms Mei Mei Huang (and the proposed DPS at that time, Mr Juan Hua Chen) were competent to control the Premises and manage it in a safe way in pursuance of the licensing objectives.

This new application submitted 07 April 2022 is worded in exactly the same way regarding the Licensing Objectives, with a slight reduction in opening hours on a Friday and Saturday night from the previous application (02:30 instead of 04:00) which we consider is still not acceptable. It is noted that it is still Ms Mei Mei Huang as the applicant and Premise Licence Holder, with a different proposed DPS (Sean Anthony Duggan)

This new application is for licensable activities to allow for the sale of alcohol, provision of indoor sporting events, live music and recorded music, performances of dance and late-night refreshment as detailed below:

**Indoor Sporting Events**

Sunday – Wednesday 10:00 – 23:30

Thursday – 10:00 – 00:30

Friday – Saturday – 10:00 – 02:30

**Live Music**

Sunday – Wednesday 10:00 – 23:30

Thursday – 10:00 – 00:30

Friday – Saturday – 10:00 – 02:30

**Recorded Music**

Sunday – Wednesday 10:00 – 23:30

Thursday – 10:00 – 00:30

Friday – Saturday – 10:00 – 02:30

**Performance of Dance**

Sunday – Wednesday 10:00 – 23:30

Thursday – 10:00 – 00:30

Friday – Saturday – 10:00 – 02:30

**Late Night Refreshment**

Sunday – Wednesday 23:00 - midnight

Thursday – 23:00 – 01:00

Friday – Saturday – 23:00 – 02:30

**Supply of Alcohol**

Sunday – Wednesday 10:00 – Midnight

Thursday – 10:00 – 01:00

Friday – Saturday – 10:00 – 02:30

**Hours premise open to the public**

Sunday – Wednesday 10:00 – 00:30

Thursday – 10:00 – 01:00

Friday – Saturday – 10:00 – 02:30

Having had regard to the nature, style and location of the premises, the Police have concerns over the increase in alcohol related anti-social behaviour, crime, disorder and nuisance that the extension of hours and management of the premises upon grant of this new application will cause.

The very style and nature of late-night pubs and bars creates problems of crime and disorder. These types of venues attract patrons later in the evening, many of whom have been drinking alcohol in the pubs and bars within the town centre. People have a tendency to become more disorderly and anti-social as the night progresses, they become increasingly intoxicated and therefore prone to engage in disruptive behaviour.

Broxtowe Borough Council's statement of licensing policy states at 2.1 in exercising their functions under the licensing act 2003, licensing authorities must have regard to the licensing objectives as set out in section 4 of the act.

Broxtowe Borough Council's policy also states at 2.6 the promotion of the licensing objectives is paramount consideration for the authority.

Nottinghamshire Police are of the opinion that this application in its entirety does not promote the licensing objectives, in particular the prevention of public nuisance and the prevention of crime and disorder.

The Police support licensed premises and encourage well managed, safe venues to thrive. On considering all the above, Nottinghamshire Police believe the proposed premise licence holder Mei Mei Huang is not fit and proper to hold a premise licence and would lack the ability to control the premises and fully uphold all four licensing objectives.

Following a joint meeting with Adrian Paling (Police Licensing), Sarah Steventon, (Broxtowe Borough Council Licensing Officer), Mei Mei Huang and Juan Hua Chen on Monday 25<sup>th</sup> April 2022, where we discussed the application and could see that there were still concerns over the proposed management and control measures which had not been addressed since the last hearing date, Nottinghamshire Police would like to object in full to the application as we have no confidence in the proposed premise licence holder Mei Mei Huang.

The Police reserve the right to:

- bring further evidence of the Licensing Objectives being undermined to any subsequent panel hearing and to provide live oral evidence to this effect.

5. If you are suggesting that conditions should be attached to any licence granted please give the wording of the proposed condition(s) and state why you feel they are necessary and proportionate. Please continue on a separate sheet if necessary.

**Not Applicable**

6. Please indicate any parts of the Licensing Authority's Statement of Policy that you feel may be relevant to your representation <sup>3</sup>.

Indication of those relevant parts will be given in addition to those above, in a Panel Hearing.

7. Please indicate any parts of the Guidance issued under S 182 of the licensing Act 2003, which you feel may be relevant to your representation <sup>4</sup>.

**Indication of those relevant parts will be given within a Panel Hearing.**

8. As you have made a representation the Application may need to be determined at a hearing of the Licensing Committee or one of its Panels. At this stage would you intend to attend such a hearing<sup>5</sup>? Please circle as appropriate.

Yes

No

9. If you intend to attend any hearing that may be held it would be helpful at this stage if you could give an indication as to how long you think you would need to make your representation(s).

**Not Known**

Signed: M Turner [Deputy Head of Legal Service, East Midlands Legal Services Unit, for and on behalf of the Chief Constable]

Date: 28 April 2022



**Broxtowe  
Borough  
COUNCIL**

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**Licensing Act 2003**

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• A person affected by the premises	<input type="checkbox"/>
• A body representing a person affected by the premises	<input type="checkbox"/>
•	<input type="checkbox"/>
• A person involved in a business affected by the premises	<input type="checkbox"/>
•	<input type="checkbox"/>
• A body representing a business affected by the premises	<input checked="" type="checkbox"/>

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- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**
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Please enter contact details of interested party below:



Name:
Address:
Postcode:
Tel:
Email:



Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:
Address:
Postcode:
Tel:
Email:

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	MEIMEI HUANG
Address of Premises:	QUEENS HEAD, 84 MAIN STREET, KIMBERLEY, NOTTS
Application Details:	NG16 2LL PREMISES LICENCE

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes:

<b>The Prevention of Crime and Disorder</b>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>
<b>Public Safety</b>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>
<b>Prevention of Public Nuisance</b>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>
<b>The Protection of Children from Harm</b>	<input type="checkbox"/>

Details of representation: PLEASE SEE ATTACHED PAPERWORK REGARDING CONCERNS .
--

**Please continue on separate sheet if necessary**

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Please tick this box if you consent to any notice of any hearing being sent to you to the e-mail address provided by you above (please note if any notice is sent to you by electronic means, you will also receive confirmation of the same in writing).



Please tick this box if you do not intend to attend or be represented at any hearing.



If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed: .....

PRINT NAME .....

Date: 5/5/22 .....

Please return this form to the following address:

**Broxtowe Borough Council  
Licensing Section  
Public Protection Section  
Chief Executive's Directorate  
Council Offices  
Foster Avenue  
Beeston  
Nottinghamshire  
NG9 1AB**

**Telephone 0115 917 3241**

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For more information explaining how we protect and use your information please see our privacy policy at <https://www.broxtowe.gov.uk/about-the-council/communications-web-social-media/legal-privacy/>

To whom it may concern,

I'm writing to provide you with a representation for the current application made by Meimei Huang for a premises licence at Queens Head in Kimberley.

This representation is on behalf of all staff members, managers, and licensee holders of Cricketers Rest Kimberley.

We all live and work in Kimberley and have ran and run Cricketers rest for over 6 years, this pub along with many others are the core essence of our community.

We have seen pubs open and close within the community, hence this email for the representation and concerns regarding The Queens Head Kimberley.

We have seen and experienced the Queens Head Kimberley operated by the same people who not long ago had their licence taken away from them. It left the community trying to fight back to be a quiet, friendly, and welcoming community due to the anti-social behaviours that was brought in by this particular pub in question.

It has taken us a long time to bounce back, not only from COVID-19 but from the backlash of anti-social behaviour that the Queens Head Kimberley brought to our small community.

The concerns we have as a team are that if the premise was to re-open, the same short falls would be followed, and the anti-social behaviour would return. Not feeling safe when having to walk home from work, trash everywhere, loud music and late-night police calls.

Our community does not need this, neither do the core members of the community who keep shops, pubs, cafes open want this either.

The licensees have shown no control over their customers or trading due to countless previous fights, anti-social behaviour, and underage drinking. I'm sure if they were to trade again it would have a direct impact on the community, customers, our staff members, and our pub. Having spoken to other licensees and members of the community it is clear we all share the

same message and do not wish the licence to be granted due to the points highlighted above.

Therefore, us as a team at Cricketers Rest in Kimberley are objecting in full to the granting of a premises licence to Meimei Huang for The Queens Head Kimberley

If you require any further information, please feel free to email.

Regards  
Cricketers Rest Team.



Mick Simpson  
General Manager  
Cricketers Rest

Email: [cricketersrest@castlerockbrewery.co.uk](mailto:cricketersrest@castlerockbrewery.co.uk)

Tel 01159 383105

Web [www.castlerockbrewery.co.uk](http://www.castlerockbrewery.co.uk)



100-31  
-5 MAY 2017  
Licensing



**Broxtowe  
Borough  
COUNCIL**

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Licensing Department  
Council Offices, Foster Avenue,  
Beeston, Nottingham NG9 1AB  
Tel: 0115 917 3241  
Fax: 0115 917 3131  
Email: [licensing@broxtowe.gov.uk](mailto:licensing@broxtowe.gov.uk)**

**Licensing Act 2003**

**Form of Representation by an Interested Party**

**Please be aware that this form may be viewed by the Applicant or by a representative of the Applicant. It may also be read out in public at the sub-committee hearing.**

As well as responsible authorities, any other person can play a role in a number of licensing processes under the 2003 Act. This includes any individual, body or business entitled to make representations to licensing authorities in relation to applications for the grant, variation, minor variation or review of premises licences and club premises certificates, regardless of their geographic proximity to the premises. In addition, these persons may themselves seek a review of a premises licence. Any representations made by these persons must be 'relevant', in that the representation relates to one or more of the licensing objectives. It must also not be considered by the licensing authority to be frivolous or vexatious. In the case of applications for reviews, there is an additional requirement that the grounds for the review should not be considered by the licensing authority to be repetitious.

Whilst any of these persons may act in their own right, they may also request that a representative makes the representation to the licensing authority on their behalf. A representative may include a legal representative, a friend, a Member of Parliament or a local ward or parish councillor who can all act in such a capacity.

Please indicate in which capacity you are making this representation by ticking a box below:

- A person affected by the premises
- A body representing a person affected by the premises
- A person involved in a business affected by the premises
- A body representing a business affected by the premises

<input checked="" type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>
<input type="checkbox"/>

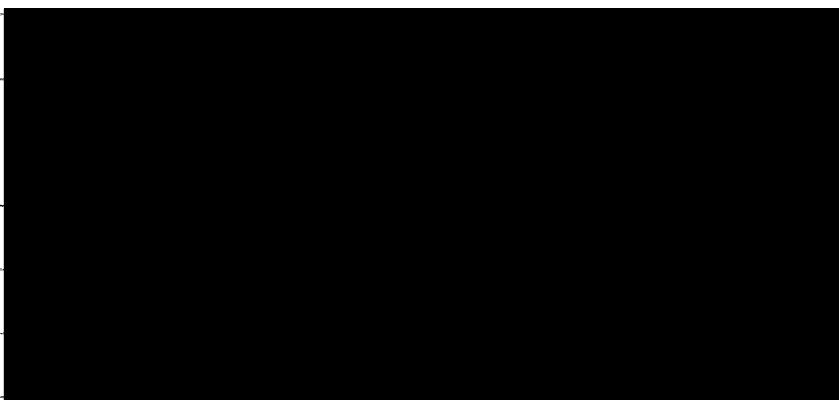
Representations are only relevant to an application if they relate to at least one of the four **Licensing Objectives** listed below:

- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**
- 3. Prevention of Public Nuisance**
- 4. The Protection of Children from Harm**

Representations may be made at any time during a period of 28 consecutive days starting on the day after the application was given to the Licensing Authority.

In the case of a closure order issued by the Police, representations may be made during the seven days that follow relevant notice being given to the Local Authority by the Magistrates Court, starting on the day after the day the notice was received.

Please enter contact details of interested party below:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	Mei Mei HUANG
Address of Premises:	QUEEN'S HEAD, 34 MAINT ST. HIMBURY N616 2LL
Application Details:	Licence Application

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes:

The Prevention of Crime and Disorder

Public Safety

Prevention of Public Nuisance

The Protection of Children from Harm

Details of representation:

- ① Until previous licence was revoked this establishment was a perpetual local nuisance
- ② The applicant is not a suitable person to hold a drink licence, this was the view of the police at the last application
- ③ The opening hours will adversely affect local residents - this was the case when Dillingers had a late licence - there was so much trouble the buses refused to serve the area, impacting local residents for a long time afterwards
- ④ This is the same request

Please continue on separate sheet if necessary

Refused at the end of last year



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Please tick this box if you consent to any notice of any hearing being sent to you to the e-mail address provided by you above (please note if any notice is sent to you by electronic means, you will also receive confirmation of the same in writing).




Please tick this box if you do not intend to attend or be represented at any hearing.



If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed: ....  .....

PRINT NAME  .....

Date: 2/5/22 .....

Please return this form to the following address:

**Broxtowe Borough Council  
Licensing Section  
Public Protection Division  
Council Offices  
Foster Avenue  
Beeston  
Nottinghamshire  
NG9 1AB**

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Email: [licensing@broxtowe.gov.uk](mailto:licensing@broxtowe.gov.uk)

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## Licensing Act 2003

### Form of Representation by an Interested Party

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Please indicate in which capacity you are making this representation by ticking a box below:

- A person affected by the premises
- A body representing a person affected by the premises
- A person involved in a business affected by the premises
- A body representing a business affected by the premises

Representations are only relevant to an application if they relate to at least one of the four **Licensing Objectives** listed below:

- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**
- 3. Prevention of Public Nuisance**
- 4. The Protection of Children from Harm**

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In the case of a closure order issued by the Police, representations may be made during the seven days that follow relevant notice being given to the Local Authority by the Magistrates Court, starting on the day after the day the notice was received.

Please enter contact details of interested party below:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	MeiMei Huang
Address of Premises:	Queens Head, Main Street, Kimberley, NG16 2LL
Application Details:	Premises License

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes:

**The Prevention of Crime and Disorder**

**Public Safety**

**Prevention of Public Nuisance**

**The Protection of Children from Harm**

Details of representation:

**The Queens Head aims only for the late night/extended hours trade, the sort which attracts trouble into the town when there are no other outlets operating such late hours.**

**Disorder**The 2020 experience of the Queens Head was of major disorder both during the extended licensing hours and afterwards as out of town miscreants made their way home. Rowdy and often offensive behavior dominated the nights and early hours. The following day there was evidence of the disorder with broken glasses and bottles. For locals who live in the Town Centre there were disturbed nights as yobs loudly proclaimed their presence and the sound of sirens and visible effect of flashing blue lights often 4 to 5 police cars.

**Crime** At least one major assault in the pub last time with a skull fracture!

**Public Safety** Broken glass all over the town and no effort to clean up from either the public authority or the Queens Head management. Any attempt to ask for better behavior and less noise met with threats of physical violence.

**Public Nuisance** Noise, threatening behavior damage to property – disturbance.

Kimberley is not a late night venue and should not be rebranded as one. If a venue cannot prove a business case in conventional licensing hours it should not be allowed to do so with ludicrous 1am/2am or 4am weekend opening to the detriment of a well established community which would not avail itself of that 'opportunity' and where the custom is therefore out of town and with no conscience for what it does or leaves behind. I am sorry if the owners expectations for the property have not borne fruit. Kimberley residents should not be expected to pay the price for that flawed purchase!

**Please continue on separate sheet if necessary**

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Please tick this  any notice of any hearing being sent to you to the e-mail address  above (please note if any notice is sent to you by electronic means, you will also receive confirmation of the same in writing). X

Please tick this box if you do not intend to attend or be represented at any hearing. X

If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed:  .....

PRINT NAME:

Date:..... 5May 2022.....

Please return this form to the following address:

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Licensing Section  
Public Protection Section  
Chief Executive's Directorate  
Council Offices  
Foster Avenue  
Beeston  
Nottinghamshire  
NG9 1AB**

**Telephone 0115 917 3241**

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Tel: 0115 917 3496  
Email: [licensing@broxtowe.gov.uk](mailto:licensing@broxtowe.gov.uk)**

## Licensing Act 2003

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Please indicate in which capacity you are making this representation by ticking a box below:

- A person affected by the premises
- A body representing a person affected by the premises
- A person involved in a business affected by the premises
- A body representing a business affected by the premises
- Broxtowe Borough Council Environmental Health Food team

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- 1. The Prevention of Crime and Disorder**
- 2. Public Safety**
- 3. Prevention of Public Nuisance**

#### 4. The Protection of Children from Harm

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In the case of a closure order issued by the Police, representations may be made during the seven days that follow relevant notice being given to the Local Authority by the Magistrates Court, starting on the day after the day the notice was received.

Please enter contact details of interested party below:

Name:	Mrs. Julie Hudson Jones o.b.o Mrs. Suzanne Hickey Chief EHO
Address:	Environmental Health Food/Health & Safety Team Public Protection Section Broxtowe Borough Council Council Offices Foster Avenue Beeston Nottingham
Postcode:	NG9 1AB
Tel:	07785 660 831 or 0115 9173191
Email:	<a href="mailto:Julie.jones@broxtowe.gov.uk">Julie.jones@broxtowe.gov.uk</a> or <a href="mailto:Suzanne.hickey@broxtowe.gov.uk">Suzanne.hickey@broxtowe.gov.uk</a>

Please confirm name and address of person or business affected in the vicinity, if different from the address given above:

Name:	As above
Address:	
Postcode:	
Tel:	
Email:	

Please provide details of the application to which you wish to make a representation:

Name of Applicant:	Ms. Mei Mei Huang
Address of Premises:	Queens Head Public House 34 Main Street Kimberley



	Nottingham NG16 2LL
Application Details:	New Premises Licence and new proposed DPS

Please give details of your representation in the box below. Indicate which of the Licensing Objectives your representation refers to by ticking the relevant boxes:

<b>The Prevention of Crime and Disorder</b>	<input checked="" type="checkbox"/>
<b>Public Safety</b>	<input checked="" type="checkbox"/>
<b>Prevention of Public Nuisance</b>	<input checked="" type="checkbox"/>
<b>The Protection of Children from Harm</b>	<input type="checkbox"/>

**Details of representation:**

The Food team of Environmental Health are responsible for advising on and enforcing Food Safety, Health & Safety and Infectious Disease Control. Environmental Health also consider the wider impact of business activities on the locality and public nuisance.

The Environmental Health team made representations for the Alcohol and Entertainments Hearing Panels on 2<sup>nd</sup> November 2021 when the application for a new Premises Licence was rejected in its entirety and 10<sup>th</sup> November 2020 when the Premises Licence was revoked in its entirety.

The premises has not been used as a business open to the public since 2020. Therefore, Environmental Health have not had recent cause to be involved with the premises or Applicant

For this hearing in June 2022 for a new Premises Licence, whilst there have been changes to the application, **Environmental Health again recommends refusal of this application for a new Premises Licence.**

**Hours of operation:**

The proposed hours of operation have been amended to finish earlier on Saturday and Sunday mornings from the 2021 application, but they are still broadly in-line with those when the Premises Licence was revoked in its entirety in 2020.

Significant issues arose in 2020 with respect to:

Public Safety

Prevention of Public Nuisance

The Prevention of Crime and Disorder.

Please refer to the summary below and attachment.

**Door Supervisors:**

Ms. Huang has advised that Door Supervisors would be engaged if this was a requirement, however Door Supervisor firms refused to work for Ms. Huang and her partner Mr. Chen despite requests from the Police

### **Intensification of the site**

Prior to Revocation of the Premises Licence in November 2020, the business was run as a wet sales pub on the ground floor only.

I understand that there is a proposal to have three activities on site should a new Premises Licence be granted, namely: a pub, restaurant and nightclub.

Greater occupancy numbers are likely to create additional public safety, public nuisance and disorder issues.

### **New Designated Premises Supervisor (DPS)**

There is no guarantee that the new DPS will be present on site during the hours of operation or that the proposed DPS will continue in post.

Neither Ms. Huang or Mr. Chen were willing or able control the site or occupants.

### **Competent Staff to Work on Site**

Previously there was insufficient income to pay staff.

Currently there is a shortage of experienced staff working in hospitality in Broxtowe Borough Council's area even in well run and well-paying premises.

### **Language Barrier**

Ms. Huang & Mr. Chen's spoken and written English was still very poor in November 2021 and a translator was required to hold a meaningful discussion.

To run a business safely, it is essential to have a good command of spoken and written English especially where the DPS, staff and customers are likely to mainly speak English.

Both food and health and safety legislation requires the production of written safety plans and record keeping. These plans would require communicating to staff.

Day to day communication with staff is essential.

### **Allergens**

Previously when the premises was a wet sales pub, open, unlabelled food was not sold. The food safety requirements in relation to allergen safety have changed and have been strengthened considerably since then.

Due to the language barrier, I have no confidence that food and drink can be sold safely.

### **Protection of Children from Harm.**

Previously, Ms. Huang & Mr. Chen and their two primary school age children lived on site in the first floor accommodation. It is not known whether the Applicant's children will be on site during the hours of operation, however the first floor bar/nightclub is just across a very small landing from the private accommodation.

### **Pre 2022**

Below is a summary of previous involvement prior to hearing on 2<sup>nd</sup> November 2021 for your information:

From 27<sup>th</sup> August 2020 during the COVID 19 pandemic restrictions, the Food Team were involved in a graduated enforcement response with Broxtowe Borough Council (BBC) Licensing Team, The Nottinghamshire Police and Nottinghamshire County Council and especially their Trading Standards team to ensure that the then Premises Licence holder and Designated Premises Supervisor Mr. Juan Hua Chen supported by his partner Ms. Mei Mei Huang complied with health and safety legislation and COVID 19 protection/restriction measures.

I have attached an updated version of our submission to the Licence Review Panel in October 2020 which provides details of our interventions until the present day.

The Food team and Nottinghamshire Trading Standards continued to work with Mr. Chen and Ms. Huang before and after the Premises Licence was revoked unanimously by the Alcohol and Entertainments Hearing Panel on 10<sup>th</sup> November 2020.

Intermittent very brief emails had been sent by Ms. Huang to me advising that they wanted to reopen the premises when the different steps of the COVID 19 restrictions were relaxed

Unfortunately, we couldn't tell from the emails what or how the couple wanted to reopen as, for example as a takeaway or shop and therefore further questions had to be asked. There was often a delay in any reply being received.

This was the last email I received:

**Sent:** 02 July 2021 14:00

**To:** Jones, Julie <[Julie.Jones@broxtowe.gov.uk](mailto:Julie.Jones@broxtowe.gov.uk)>

**Subject:** reopen

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi thank you for emailing me The business is Leicens is alcohol. What is your want me to do business or. ...please  
Thank you

I forwarded this email to John Miley, Licensing and he arranged a visit to see Ms. Huang and Mr. Chen.

Apparently the couple wanted to open the premises as a pub again despite the premises licence being revoked.

With regard to the application for a new premises licence I have the following comments:

- Considerable amount of time over and above usual was spent by all agencies on assisting Mr. Chen & Ms. Huang to achieve compliance with Licensing, Health & Safety and Coronavirus requirements to no avail; the couple were either unwilling or unable to take the necessary steps, even those that would not occur any cost.
- Nottinghamshire Trading Standards Team engaged professional interpreters. Whilst a discussion was possible it did not achieve a meaningful change for the Nottinghamshire County Council to lift their Direction Notice made under the Health Protection (Coronavirus, Restrictions) (England) (No. 3) Regulations 2020 until after the appeal period for the Revocation of the Premises Licence had elapsed.  
Nottinghamshire County Council Direction No3 was revoked on 18<sup>th</sup> December 2020.

- It is necessary to have a reasonable level of spoken and written English to communicate and run a business safely especially with regard to food safety and health and safety.  
New allergen requirements come into force on 1<sup>st</sup> October 2021 and they still will not be able to comply with this requirement.  
The couple's spoken and written English is poor and communication is very difficult.  
The couple did not appear to engage with local residents or the Chinese community in Nottinghamshire, which would provide a support network, their nearest contacts being in London.  
The couple have two primary school age children whose English is impeccable, but it is not reasonable or proper for the children to translate for their parents
- Based on my numerous interactions with Ms. Huang and Mr. Chen at the Queens Head, including visits with Licensing, the Police and Trading Standards, viewing CCTV from the pub's CCTV system, Police Officer's body cams and the Council's street CCTV, I have no confidence in Ms. Huang and Mr. Chen's ability to run the premises in a safe manner or be able to keep themselves, their children, employees, customers, visitors, officers and members of the public safe.
- The applicants were not able to comply with the recommendations or requirements identified to ensure the premises was run in a safe manner, minimising impact on customers and the locality. Compliance could not be achieved even with guidance and on the hours of previous operation – the new application proposes longer opening times, which would further contribute to anti-social behaviour, noise and disturbance associated with the premises in the locality.
- The applicants are unpredictable and can be aggressive to enforcement officers, this is likely to escalate should the premises be allowed to obtain a Licence.

**Therefore, the Food/Health & Safety Team of Environmental Health recommend refusal of grant of new Premises Licence to Ms. Mei Mei Huang for reasons of public safety, preventing public nuisance and preventing crime and disorder associated with the proposed activities.**

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X

Please tick this box if you do not intend to attend or be represented at any hearing.



If you wish to withdraw any representations you may do so confirming this in writing to the address given below, providing you do so no later than 24 hours before the any hearing, or otherwise orally at the hearing.

Signed:  .....

PRINT NAME: Mrs. Julie Jones o.b.o Mrs. Suzanne Hickey, Chief EHO.....  
.....

Date: ...04.05.2022

Please return this form to the following address:

**Broxtowe Borough Council  
Licensing Section  
Public Protection Section  
Chief Executive's Directorate  
Council Offices  
Foster Avenue  
Beeston  
Nottinghamshire  
NG9 1AB**

**Telephone 0115 917 3241**

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**Licensing Review Consultation Licensed Premises Certificate**  
**05/00219PREMCV**

**Queens Head PH, 34 Main Street, Kimberley, Nottinghamshire NG16 2LL**

**Form of representation by an Interested Party:**

**Broxtowe Borough Council Environmental Health Team**

**Public Safety**

A graduated response from Broxtowe Borough Council Environmental Health and Nottinghamshire County Council with the Queens Head PH to address issues related to the COVID 19 pandemic has not yet been sufficient to address long term concerns for public safety.

The Environmental Health Team support the removal of Mr Juan Hua Chen as Designated Premises Supervisor (DPS) and the amendment to the closing hours.

Environmental Health are concerned about Mr Chen's ability to act as DPS, because:

- Mr Chen is displaying increasingly temperamental behaviour;
- Mr Chen has failed to make consistent improvements to make the premises COVID secure despite the interventions of the Police, Broxtowe Borough Council and Nottinghamshire County Council;
- Mr Chen has not been able to control customer behaviour previously to minimise the risk of transmission of COVID 19 and there remain concerns about Mr Chen's ability to control customer behaviour whilst on his premises in future.

Environmental Health would wish to see a reduction in the Licensed hours of operation to reduce the pub crawl culture where members of the public are moving from one pub to another, ending up at the Queens Head PH as it was open the latest of all the pubs in the area. By which time customers were in drink and had lost their inhibitions to manage social distancing practices.

One COVID 19 positive case staying in one pub significantly reduces transmission than if they visit a number of pubs in an evening.

The Queens Head PH is a Victorian type building situated on a corner plot of a busy crossroads in the centre of Kimberley. Public have access to the ground floor and beer garden.

Environmental Health were requested to attend a meeting with the Nottinghamshire Police and Broxtowe Borough Council Licensing team at the Queens Head PH, 34 Main Street, Kimberley, because of issues surrounding the conduct of the premises

which included concerns over lack of social distancing during the Coronavirus (COVID-19) pandemic.

In advance of the meeting, Nottinghamshire Police provided a document created by Mr Paul Horton, Licensing Enforcement Officer dated 25.08.2020 regarding interventions with the Queens Head PH. It was noted that "there was no social distancing by customers and no COVID 19 prevention measures in place". (Action plan document EH1)

On 27.08.2020 Mrs Julie Jones, Environmental Health Officer joined Mr Paul Horton, Mr John Miley, Broxtowe Borough Council Licensing Manager and Ms Sarah Steventon, Licensing/ASB Enforcement Officer for a meeting with the Queens Head PH proprietors. The Queens Head public house is operated by Mr Juan Hua Chen, Premises Licence Holder and Designated Premises Supervisor and his partner Ms Mei Mei Huang.

They live in the first floor flat above the pub with their two young daughters.

The visit lasted four hours and a significant amount of time was spent viewing footage on two of the CCTV recorders, touring the premises and reaching a mutually acceptable amended action plan agreement between Mr Chen and Mr Paul Horton. Mr Chen signed the action plan agreement. Mr Chen refused to amend the reduce the opening hours.

During the visit for the purposes of COVID 19 Julie Jones noted:

- That furniture was not arranged to ensure that there was a two metre separation distance between tables and chairs (or one metre plus with mitigation measures such as screens or back to back seating);
- CCTV footage showed that customers were not socially distanced, with customers standing at the bar, which was also a pinch point with customers entering the pub.
- There were no screens to protect persons working behind the bar.
- Customers were not sitting at tables, were standing very close to each other and they appeared not to be observing the guidance to not meet indoors with more than two households.
- Hand drawn signs were displayed to show customers to observe 1m+ social distancing rather than 2metres.
- No table booking system was in place and customer details were not being recorded for the purposes of track and trace.

Julie Jones provided a current copy of the Government guidance for "Keeping workers and customers safe during COVID 19 in restaurants, pubs, bars and takeaway services" and her business card for Mr Chen if he needed advice on the guidance.

On 03.09.2020 Broxtowe Borough Council was notified that Police had responded to an incident at the Queens Head PH over the August Bank Holiday weekend. It appeared that Mr Chen had not complied with the amended agreement he had signed just before the Bank Holiday.

At the same time Environmental Health colleagues were dealing with notifications of positive cases of COVID-19 linked to pubs in the Kimberley area. Customers who attended these pubs were also believed to attend the Queens Head PH.

A further site meeting was held on 04.09.2020 with representatives of the Police, Mr John Miley and Julie Jones.

Julie Jones hand served a Health and Safety at Work etc. Act 1974 Improvement Notice reference number 20/00131/EHHIMP on Mr Chen for failing to ensure the health and safety of staff and public because social distancing was not being maintained at the Queens Head PH and mitigating measures had not been introduced to reduce the risk of transmission of COVID 19.

The Improvement Notice required Mr Chen to make a risk assessment of activities within the areas that staff and customers had access to. Identify measures to reduce the transmission of COVID 19 in accordance with current Government guidance. And put these measures in place by 01.10.2020. (IN document EH2)

Mr Paul Horton had arranged for Licensed Door Supervisors to work at the Queens Head PH for Friday 4<sup>th</sup> and Saturday 5<sup>th</sup> September. Emailed feedback from the door supervisor company to the Police after the weekend alleged that no precautions whatsoever were in place on the Friday and Saturday for social distancing. It would appear that despite all the meetings with the Police and Broxtowe Borough Council, Mr Chen had still not put measures in place to protect people from COVID 19.

Julie Jones wrote a letter dated 07.09.2020 related to the health and safety Improvement Notice and clearly setting out what Mr Chen needed to do to keep people safe. (Letter document EH3)

Julie Jones hand delivered the letter on the evening of 07.09.2020 and discussed that Mr Chen needed to make sure that people sat down rather than standing up socialising indoors. Also discussed in detail with examples of no more than two households meeting indoors or more than six outdoors from different households.

On 10.09.2020 Julie Jones was made aware that Environmental Health had been asked to serve a Community Protection Warning Notice CPNW on the Queens Head PH. A CPNW was drafted which contained actions for both Covid-19 and Police requirements for conduct at the premises. The CPNW was to be checked by Broxtowe Borough Council Legal department and served week commencing 14<sup>th</sup> September.

On 10.09.2020 Julie Jones spoke to Mr Chen on the telephone as a courtesy to advise him of the forthcoming change in the COVID 19 legislation on 14.09.2020 to the Rule of not more than six people meeting and the likely service of a CPNW. It had also become mandatory to collect trace and trace details.

On 14.09.2020 Julie Jones hand served CPNW documents on both Mr Chen and Ms Mei Mei Huang along with the most up to date copy of the Government guidance for "Keeping workers and customers safe during COVID 19 in restaurants, pubs, bars and takeaway services". (CPNW documents EH4 & EH5).

The premises was open for business. The tables and chairs had been rearranged inside and in the beer garden for social distancing, tape had been stuck on the floor



in front of the bar to separate customers from bar staff by two metres. An A4 pad was being used to gather customer details for track and trace. There was some confidence that measures were now being introduced to reduce the transmission of COVID 19.

On 22.09.2020 Julie Jones was made aware of a visit to the Queens Head PH on Saturday/Sunday 20<sup>th</sup> September by Police Sergeant M Sisson at around 01:00 Hours. In his email to Inspector S Riley he stated there were no door staff on duty, issues over collecting track and trace information and approximately 30 people inside who were not social distancing. Apparently customers were mingling in groups, talking to each other closely, hugging and singing together contrary to COVID 19 legislation and guidance. PS Sisson put this in an email to Inspector Riley who forwarded it to Broxtowe Borough Council later in the morning.

On 23.09.2020 there was a multi-agency "Teams meeting" regarding possible courses of action to deal with issues at the Queens Head PH including proposals to issue a Direction under Coronavirus legislation to protect against, control or provide a public health response to the incidence or spread of infection of Coronavirus in Broxtowe Borough Council's area.

Agency members included Broxtowe Borough Council Chief Executive Ruth Hyde, Legal Team solicitors, Licensing section, Environmental Health, Jonathan Gribbin, Director of Public Health for Nottinghamshire County Council (NCC), NCC Legal Team.

On 24.09.2020 Nottinghamshire County Council decided to issue an Advanced Notice of a Direction. A Direction is made under The Health Protection (Coronavirus, Restrictions) (England) (No. 3) Regulations 2020. The legislation empowers the County Council to make Directions imposing prohibitions, requirements or restrictions on a premises. On 25.09.2020 Julie Jones accompanied by Ms Sarah Steventon hand served this document on Mr Chen and Ms Huang. They went through the document with the couple. Mr Chen and Ms Huang were surprisingly happy that they might be made to close that day because of COVID 19. (Advanced Direction documents EH6).

On 24.09.2020 it was also a requirement that pubs and restaurants shut between 22:00 and 05:00 hours in England.

Julie Jones hand served on Mr Chen and Ms Huang the Nottinghamshire County Council Direction Placing Restrictions on the Operation of a Premises just before 18:00 on 25.09.2020. There were no customers in the pub. The Direction required the closure of the pub from 18:00 hours. The couple were given a pack of documents each and a Public Notice and site plan were affixed in the windows either side of the main entrance door.

Unlike the morning when the couple were really happy to close for COVID 19 reasons, Mr Chen was really upset and speaking loudly. The couple were had put two new barrels of lager on at the cost of around £300 and these would be wasted having regard to the duration of the closure – potentially to 23.10.2020 with weekly reviews.

(Direction document pack EH7a to d)

An arrangement was made for Environmental Health to visit with Nottinghamshire Trading Standards Officers to carry out weekly reviews and provide further advice and encouragement for the Direction to be lifted before 23.10.2020

#### First review visit

On Monday 28.09.2020 Julie Jones made an appointment with Mr Chen for a site meeting including Ms Jessica Merryfield, Nottinghamshire County Council Trading Standards Officer to try to introduce measures to make the premises Covid Secure with a view to lifting the Direction.

When Julie Jones spoke to Mr Chen regarding the appointment she reminded him of the option of appealing to the Magistrates Court or making representations to the County Council. Mr Chen said he had emailed Mr Andrew Penn at Nottinghamshire County Council as per page 8 of the Direction.

At 10:00 hours on Wednesday 30.09.2020 Julie Jones and Ms Merryfield met Mr Chen and Ms Huang at the Queens Head PH in advance of the first review by the County Council on 02.10.2020.

Whilst Mr Chen had been fine on the telephone when the appointment was made on the Monday, he was very upset at the start of our visit saying that we were illegal. He was concerned that the wrong telephone number had been put on the Public Notice in the window and that all correspondence should only be sent to him as Ms Huang only worked at the pub, because Ms Huang had been declared bankrupt she couldn't sign documents. They also thought the Land Registry Title Deed was wrong. Eventually, Mr Chen was calm enough for Julie Jones and Ms Merryfield to visit the ground floor of the premises and beer garden to see what COVID 19 measures were in place as he had four whole days to make improvements.

Mr Chen had got an appointment with a Fire Officer to look at escape routes. The Police were concerned that Mr Chen bolted the external main entrance door with a single long bolt at waist height to control entry into the property, when it was a fire exit door. The Fire Officer was due to visit on the afternoon of 14.10.2020.

It was confirmed there would only be Mr Chen and Ms Huang working in the premises when the pub reopened.

Mr Chen had virucidal cleaner and disposable cloths and the premises had always been clean and tidy. Hand washing facilities were available behind the bar for handwashing as well as the public toilets, which were very clean too.

As Mr Chen's two printers were out of ink, Julie Jones agreed to bring a number of signs for display in the premises including the NHS QR code for track and trace which now had to be displayed in a premises.

Julie Jones needed to revisit on 02.10.2020 for the purposes of checking compliance with the health and safety Improvement Notice 20/00131/EHHIMP. It was agreed that Julie Jones would bring the signs and the amended Public Notice at the 10:00 hours appointment.

Ms Merryfield accompanied Julie Jones at the revisit on 02.10.2020 to see what further COVID 19 measures had been put in place. The purpose of Julie Jones' visit was to check compliance with the health and safety Improvement Notice and scenarios were used to check compliance with the Notice. As no written risk assessment was required due to small numbers of persons working there, it was deemed that Mr Chen had complied with the Improvement Notice as much as possible, however, as the premises was closed Julie Jones could not assess

whether measures were being implemented in practice.

Initially Mr Chen would not let Julie Jones put the amended Public Notices in the windows with the correct telephone number, but relented by the end of the visit. The new laminated track and trace poster produced by Julie Jones was found to be working.

At the time it was felt that the meeting was positive, improvements had been made and thought had been given to scenarios.

The County Council review decided that the Direction should remain in force to keep the premises closed for a further week due to insufficient progress being made. (Direction Review 02.10.2020 Document EH8)

### Second Review

Julie Jones and Ms Merryfield carried out a visit to the Queens Head PH by appointment on 07.10.2020 at 09:30 hours for the purposes of the second review hearing on 09.10.2020.

Mr Chen and Ms Huang were clearly worried about the increase in numbers of COVID 19 cases in the area and the likelihood of further restrictions to control the transmission of COVID 19.

Mr Chen's mind was on other matters and the officers repeatedly had to refocus the purpose of the meeting. One issue at the first review was the lack of a one-way system for entry and exit. Mr Chen would be the only one controlling occupancy, entrance and exit.

Mr Chen was not prepared to accept Ms Merryfield's recommendation that customers enter the Queens Head PH via the entrance on Main Street near the Post Office, and exit via the main doors onto the crossroads.

Initially Mr Chen said he would let the public in the main crossroads door and they would exit via the gated archway – this is where the smokers would be and it is very small area to pass each other safely at a distance. Then a little bit later on in the conversation he said he would let people in via the main doors and let them out through the proper beer garden and at closing time push everyone out the main entrance.

Julie Jones was of the view that the only COVID 19 safe and Anti-Social Behaviour acceptable one-way system is the Entrance via the Main Street Post Office doors up the steep terrazzo steps and Exit out through the main entrance onto the crossroads. This would allow monitoring of both doors physically from the bar, not just via CCTV. Mr Chen could act as gatekeeper for both doors without leaving the bar area.

Mr Chen refused saying that it was not a fire exit, which it isn't, but it is still a reasonable entrance so long as you can manage steps. The beer garden and main entrance have steps out too. The only potentially level access in and out is via the archway.

Mr Chen was happy to have one door supervisor and was prepared to provide more hand sanitising stations.

However, Mr Chen had not recognised that there were bar stools that were adjacent to the bar and within the 2 metre distance of another table which needed removing upstairs and he hadn't removed the 1metre hand drawn sign from the window when the other signs had been stuck up.

The potential for having a trial opening on a quiet night in the week was also discussed to test their new practices and procedures, but Mr Chen said that he would have to consider this.

On 09.10.2020 the County Council review decided that the Direction should remain in force to keep the premises closed for a further week.  
(Direction Review 09.10.2020 Document EH9)

### Third Review.

Jessica Merryfield visited by appointment on 14.10.2020 with her colleague Ms Trish Hennessy. Ms Merryfield later telephoned Julie Jones that Mr Chen had refused entry to them and also to the Fire Officer who was due later in the afternoon. Mr Chen and Ms Huang were in the beer garden when they arrived. Mr Chen had appeared very stressed - was animated and shouting; bystanders had gathered on both sides of the road to observe.

Mr Chen answered Ms Hennessy's question on whether he wanted to open and he said that he didn't want to open.

On 16.10.2020 the County Council review decided that the Direction should remain in force to keep the premises closed for a further week.

A further appointment has been made for a visit on 22.10.2020 with Julie Jones and Trish Hennessy and an interpreter for the fourth review prior to the end date of the Direction on 23.10.2020.

The County Council served a further Notice of Direction (No2) on 23.10.2020 as insufficient progress had been made to allow the revocation of the Direction. Direction number 2 expired on 20.11.2020 subject to weekly review.

28.10.2020 Julie Jones emailed Mr Chen details of a link to GOV.UK update on financial support.

The Premises Licence Review was held on 10.11.2020. the Alcohol and Entertainments Hearing Panel unanimously agreed to Revoke the Queens Head premises licence in its entirety.

Nottinghamshire County Council served Direction No3 as the appeal period for the Premises Licence had not expired.

Julie Jones and Jessica Merryfield visited the Queens Head on 10.12.2020 by appointment by appointment as it was understood that the couple wanted to open a takeaway. However, this was not their intention. Alcohol was still on display and not removed. Licensing Paperwork was displayed at the bar. Coronavirus precautions were unchanged.

On 01.04.2021 I hand delivered two new QR posters to the Queens Head PH should the premises open at a later date. On the compliments slip I asked for an update of Ms. Huang and Mr. Chen's plans for the premises as agreed with myself and Ms. Merryfield.

12.04.2021 Julie Jones emailed Ms. Huang & Mr. Chen as they had spoken to Councillor Easom regarding reopening. Requested contact with your plans for the Queens Head PH.

Emails Received from Ms. Huang:

**From:** Meimei Huang [REDACTED]  
**Sent:** 15 June 2021 07:16  
**To:** Jones, Julie <Julie.Jones@broxtowe.gov.uk>  
**Subject:** we are going to open

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi we are looking to open up the business after 21 please

Thank you

发自 Android 版 Yahoo 邮箱

**From:** Meimei Huang [REDACTED]  
**Sent:** 18 June 2021 08:35  
**To:** Jones, Julie <Julie.Jones@broxtowe.gov.uk>  
**Subject:** Thanks

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi thank you for emailing and advice

I have to be open July

Thank you

发自 Android 版 Yahoo 邮箱

**From:** Meimei Huang [REDACTED]  
**Sent:** 02 July 2021 14:00  
**To:** Jones, Julie <Julie.Jones@broxtowe.gov.uk>  
**Subject:** reopen

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi thank you for emailing me The business is  
Leicens is alcohol. What is your want me to do business or. ...please  
Thank you

发自 Android 版 Yahoo 邮箱

Site visit by John Miley and Sarah Steventon on 06.07.2021 in response to this email and the police being inundated with emails after news that the Queens Head intended to reopen were on social media.

An application for a new Premises Licence for Mei Mei Huang with Juan Hua Chen as DPS dated 01.09.2021 received by Licensing Team.

## John Miley

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**From:** [REDACTED]  
**Sent:** 06 May 2022 23:11  
**To:** licensing  
**Cc:** John Miley  
**Subject:** Queens Head, Kimberley - licensing application

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>> To Whom It May Concern

>>

>> Following further licensing application for the Queens Head, Kimberley, I would again like to notify you of my objections regarding this most recent licensing application.

>>

>> As previously stated in my previous objection, I live on Newdigate Street and have witnessed first hand the anti-social behaviour associated with the sale of alcohol at the Queens Head. This has included massive and uncontrollable crowds of people congregating on main street adjacent to the Queens Head; people laying in the road drunk; people laying on the pavements drunk; shouting; swearing; vomiting. I have also witnessed a large police presence during these times in attempts to manage this. There has also been ongoing shouting and swearing, chanting beyond 11pm. People leaving the pub frequently walk up Newdigate Street often stopping off or hanging out at the car park where drunken rows / violence is often witnessed. Vomit can often be seen on pavement as can broken bottles both in the car park and also on the pavements. There has been no thought for the local community by the then licensee of the Queens Head who it appears did not abide by the rules of a licensee, but sold cheap alcohol to anyone - including underage drinkers. There were also issues of drugs being sold at the Queens Head.

>> There are a number of pubs selling alcohol within a small area - why is another one needed?

>>

>> There was no responsibility taken by the licensee who it appears was solely interested in making money regardless of the negative impact it had upon local residents. I don't think anything will change or lessons been learnt. In addition to this my daughter recently shared with me she had previously drunk in the Queens Head prior to their loss of license and staff insisted she/other customers pay for their drinks via bank transfer. I would query if these monetary transactions were legitimate and/or attributable to the financial accounts for the Queens Head? My daughter is happy to provide further information should this be needed.

>>

>> I'm sure you wouldn't want this on your doorstep and why should we have this on ours?

>>

>> [REDACTED]

>>

>>

>>

>> Sent from my iPhone